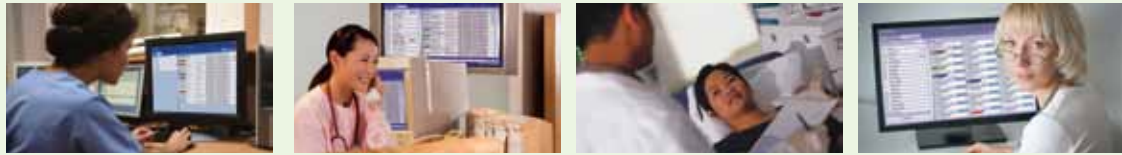




Answering the call  
for more efficient,  
more effective  
patient care.

*Rauland*  **Responder**  
The Global Leader in Nurse Call



**Healthcare workflow solutions as responsive to staff as they are to patients.**

Rauland-Borg specializes in the real needs of healthcare professionals who face heavy patient loads, compliance mandates, critical time-frames and ever-changing technology. While designing and engineering our portfolio of Responder nurse call products, we also never lose sight of the end objective – more responsive, safer, better patient care.

**Responder 5: A range of 100% scalable solutions that keep work and communication flowing.**

Responder solutions are readily customized to fit your environment and address your specific challenges. Responder goes far beyond simple nurse call to include other key team members and departments – from radiology, physical therapy, transport, environmental services and more. The simple press of a button easily links patients and staff – connecting the right call to the right staff directly and instantly – helping you deliver the best possible patient care.

**Responder solutions are installed in more than 1 million acute care beds, in 4,000 acute care hospitals in 40 countries around the world.**

# Helping achieve better workflow, better care and a healthier bottom line.

Responder 5 delivers solutions that help you improve:

- **Patient Care**  
Flexible integrations to wireless phones, RTLS and EMR share information, including pain management, across multiple systems eliminating wasted steps so that staff can focus on what they do best – caring for patients.
- **Communication**  
Intelligent call routing, with fast, direct patient-to-staff and staff-to-staff communication.
- **Workflow**  
Information is shared across multiple systems to help make patient care the best it can be – reducing errors, improving unit performance, rounding, and eliminating wasted time and effort.
- **Bottom Line**  
Sophisticated reporting packages gather data seamlessly for easier decision-making. Real-time intelligence helps measure performance against goals, helps improve patient satisfaction scores, and identifies unit inefficiencies and strengths.



# Rauland connects every touchpoint of care throughout your facility.



**MED-SURG**  
**Fall Prevention**  
Audio pull cord in patient's bathroom allows patient to communicate routine requests or distress verbally, directly to caregiver, to help avoid falls.



**HALLWAY**  
**Unified Directory**  
Global communications presented in a single view delivers updated information real-time.



**MED-SURG**  
**Rounding**  
Reminders programmed for recurring check-ins can be easily sent via wireless phones to help improve patient care and increase patient satisfaction scores.



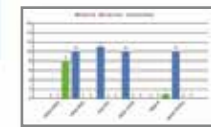
**MED-SURG**  
**Bed Events**  
Integrated bed exit alarms and lights in the corridor identify patient fall risks to help minimize patient falls.



**IT**  
**Open Architecture**  
Using an open architecture framework, Responder integrates seamlessly with hospital servers and within data centers, remotely or locally.



**CALL CENTER**  
**Code Blue**  
Call management across departments and staff can be centralized, de-centralized or a mix of both to ensure calls are answered immediately.



**NURSE MANAGER**  
**Reporting Advantage**  
Gather meaningful data real-time, about staff workflow and performance, response times and frequency of activities to allow tracking, analysis and custom views.



**ENVIRONMENTAL SERVICES**  
**Room Turnover**  
Summon EVS with the touch of a button to clean room, notify nursing staff when ready, and report room turnover time.



**NURSING STATION**  
**Improved Efficiency**  
Sync all staff assignments across multiple systems to eliminate multiple sign-ons.



**EMERGENCY DEPARTMENT**  
**Rapid Response**  
In an emergency, milliseconds count and Responder provides for immediate group notification.



**OPERATING ROOM**  
**Workflow**  
Real-time surgical status can be reported to key personnel, i.e. notifying the anesthesiologist that patient is ready, or advising Post-Op that surgery is about to close.



**BIOMED**  
**Reliability**  
Responder's robust performance offers innovative features and minimally disruptive maintenance and troubleshooting—all with a 5-year warranty.



### Visit Us at Our Solution Center

The 40,000 sq. ft. Rauland-Borg Solution Center near Chicago presents a complete, collaborative hospital experience for customers. Each area is fully equipped with interactive Responder® hardware and software components, allowing customers to review products in hands-on environments simulating Emergency Room, Operating Room and Patient Care rooms.

### Service and Support: Our Specialty

Service, installation, training and technical support for Responder systems are delivered locally 24x7 through our international network of expert, certified distributors, with support from a team of 70 on-staff Rauland engineers.



**To find out more about Rauland's total healthcare solutions, contact us.**

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