

The Power of **ONE** Service



Service is Our Roots

SIGNET was founded as a service organization and has been helping protect people and property throughout New England since 1974. As a locally, family-owned and operated business, we understand the personalized approach required to help maintain the highest levels of uptime and availability of your complex systems, while meeting all local codes and regulations. Additionally, SIGNET is a UL-certified service and testing company.

A Name You Can Trust

We understand the importance of having a trusted partner. Every SIGNET employee holds a current security clearance certificate from the Department of Public Safety and many are HIPPA and Reprax/ Vendormate certified. Our technicians arrive at your site in a clearly identified vehicle, uniformed, badged, OSHA certified, and CORI cleared.

Power of One

Our highly trained staff can service all types of fire alarm, sprinkler, security, nurse call, communication, master clock, and audio visual systems, regardless of the size, complexity, or system manufacturer.



SIGNET is proud to be a US GSA Schedule Contractor under the 03FAC Facilities Maintenance and Management – 003 01Smart Buildings Systems Integrator Schedule.

As a Smart Buildings Systems Integrator, SIGNET offers Government Buyers a streamlined procurement device to acquire all of the services necessary to maintain and manage a facility through comprehensive integration of building systems and technology using a non-proprietary and open architecture. Typical building systems to be integrated include: life safety, telecommunications, facilities management, security, access control, power management, cabling infrastructure/wireless, VOIP, video distribution, video surveillance, data network, etc. Typical integration functions include, but are not limited to: requirements analysis, strategic systems planning, system configuration, implementation alternatives, integration planning, system component acquisition, system installation, component integration, testing and analysis, interaction with Building Operations Centers, collection/manipulation of smart building component data, configuration management and control, design-guide development, operational training and support, monitoring, reporting and managing of the systems, and systems maintenance.



Preventive Maintenance Programs

Eliminate unexpected costly repairs and downtime by securing a tailored maintenance program customized for you by our dedicated service agreement specialists. Periodic testing and maintenance, often code-required, will mitigate the risk of your investments and will ensure that your systems are compliant and operating at peak performance.



24/7/365 Response

Emergencies don't wait for business hours. Your critical after-hours requests are answered by a live operator who delivers the needed level of response to protect your people and property around the clock.



Monitoring Service

We're on the job when you can't be. Our central station monitoring service is certified by both UL and Factory Mutual to provide you with the greatest level of protection. Professional operators are trained to identify incoming alarms and notify the proper authorities and individuals needed to respond.

Find Out Why

SIGNET is your one source for all mission-critical technology systems. Contact us today at 800-444-9614 or service@signetgroup.net.



Fire Alarm System Services

Our distinguished, NICET certified technical team is experienced with the rigorous requirements of today's complex fire alarm systems from a wide variety of manufacturers. From integration to acceptance testing, inspections, troubleshooting, and preventive maintenance, proper operation of your fire alarm system can help prevent unwanted false alarms.



Fire Sprinkler System Services

Ensure that your systems are trouble-free and meeting the latest NFPA requirements.

The dependability of your system is reliant upon the integrity of its supporting components. Water supply degradation, fire pump operation, control valve closure, and occupancy classification changes are examples of everyday deficiencies that are critical to proper system operation.



Security System Services

Trust your mission-critical security strategies to no one but SIGNET. Our skilled team is trained at the forefront of the latest technology with best-in-class providers. Services include on-site and remote solutions to ensure uninterrupted protection for your CCTV, card access and intrusion systems, giving you peace of mind.



Nurse Call System Services

We understand that patients are your clients. Ensuring that your communication systems are meeting the rigorous standards of patient care while being cost-effective, scalable and state-of-the-art is our highest priority. Our services include remote diagnostics, critical component stocking, ongoing user training, and technical certification for facility personnel.



Communication System Services

We don't underestimate the importance of your telephone, voicemail, and public address systems. Whether commercial or educational, these critical communication methods can be the difference between your business success or the welfare of your students. Whether your needs be productivity or safety, from repair to parts replacement or system expansion, we are your premier service provider.



Master Clock System Services

It's about TIME. Keeping everyone in your facility, campus, or district on time and in sync is critical. We are one of the few local companies with in-house expertise in the repair of clocks and clock systems. We are dedicated to supporting the unique needs for schools, colleges, and healthcare facilities.



Audio Visual System Services

From boardrooms to smart-classrooms, large screen presentation systems or complex auditorium sound systems, we recognize the magnitude of seamless performance events and prompt meeting times. Entrust these interactive tools to our professional technology experts in AV solutions and management, holding CTS®, CTS-D®, and CTS-I® certifications.



Premise Cabling

Why outsource various elements of your next project? Our in-house installation crew and RCDD, BICSI certified management team has years of experience with all facets of premise cabling from network, fiber optic, and all types of low voltage cabling and termination.



Consultative Services

Have questions? We have answers. Our expert engineers can work with you or directly with your developers, architects, or consultants to help assess your needs and assist with component/feature selection, creating a complete, strategic implementation plan.