



The SIGNET Advantage

Basic Intercom and Public Addressing Plan

(Contains specifically the below)

Annual Intercom Test & Inspection / Preventative Maintenance Visit



SIGNET, LLC.

Scope - SIGNET will test and inspect the entire Intercom/Public Addressing System at each location outlined in the scope.

Testing Frequency - SIGNET will perform testing on the system on an annual basis.

Preventative Maintenance - Inspections will be scheduled detailing the tasks to be performed, the skill levels required, and any special tools and instrumentation required to properly maintain the systems. Upon completion of each inspection, a summary of the tasks completed will be provided to the customer.

Intercom/Public Addressing System Test and Inspection

- Confirmation of the physical devices and their current state.
- Confirm that all house page speakers are working by inserting low volume music into the system and walking the campus.

Hardware Support - SIGNET will perform scheduled maintenance services on the equipment covered under this agreement.

Components and parts on the system that are found to be defective, have failed operationally, or which exhibit signs of near-term failure will be identified during each preventative maintenance inspection or test.

If the component is covered under a current factory warranty, the said part or component will be replaced at no charge to client. If the component is not covered under a current factory warranty, a quote for a replacement part will be provided. For any equipment requiring repair or replacement, a billable labor estimate (to be performed during normal business hours) will be prepared and submitted for approval. Work authorization shall be issued in writing to SIGNET by an authorized representative of the client before proceeding with the work.

Inspection Reports - SIGNET will furnish a written report certifying that such tests and inspections have been completed documenting any deficiencies found which may require corrective action.

Annual Software Upgrade Visit

SIGNET will provide a system software upgrade for the applicable Intercom/Public Addressing integrated Systems on an annual basis. The upgrade will consist of upgrading all system operators to the latest system version (if applicable). Upgrade is dependent upon the Clients existing infrastructure's ability to support the updated systems specification requirements.

