



Access the nurse call system training you need - where and when you want it.

On-demand e-learning Approach for Nurse Call System Clinical Training

As healthcare technology experts, we know training and supporting staff on how best to leverage your new healthcare communications technology is key to a successful implementation.

To that end, we've developed a web-hosted, enterprise-grade learning management system, named SIGNET University, for on-demand clinical training.

With the flexibility and practicality of on-demand e-learning, your clinical team members only require access to a computer or a mobile phone to complete their training - which they can do at any time or place convenient for them.

Our professionally created training courses feature images of pertinent healthcare communications system technology components with a narrator describing each scenario, providing needed details.

SIGNET's web-based training process is seamless:

1. Participant enrolls in SIGNET University
2. Participant is assigned guided training modules focused on hardware, devices, general system use and clinical workflows (curated from our library of modules to meet your organization's needs)
3. Participant completes course(s) and receives certificate.

SIGNET University Package Options		
ESSENTIALS	ADVANTAGE	COMPREHENSIVE
<p>Our standard package applicable to most nurse call system training clients:</p> <ul style="list-style-type: none"> • Package features curated courses based upon the needs of your SIGNET University participants. • Participants are provided access to SIGNET University 30 days before and 60 days after your nurse call system go-live date. 	<p>The Advantage option is an enhanced training package appropriate for nurse call system training clients with software and/ or other system integrations.</p> <ul style="list-style-type: none"> • Training courses are curated from our library of training modules, based upon your participants' needs. • Participants are provided access to SIGNET University 30 days before and 90 days after your nurse call system go-live date. • E-learning is augmented through an instructor-led *Super User virtual training session. • Also included in this package is a post-training, CAS-led Q&A session with clinical staff (offered virtually). 	<p>Fully customizable to meet the demands of our most discerning clients, our Comprehensive package offers:</p> <ul style="list-style-type: none"> • SIGNET University e-learning content delivered to client for use within their own Learning Management System. • Subscription-based, perpetual access to SIGNET University's current and future modules: <ul style="list-style-type: none"> – Sold in packages of 100 seats ("seat" is defined as a unique participant/log-in) – Ability to replace or augment e-learning with instructor-led virtual training.

***Super Users:** pre-appointed by clinical leadership, these individuals receive in-depth training to become subject matter experts and relay learned information within the facility as needed; recommended as an internal support across all shifts, but most particularly leveraged for training and support of third shift and weekend staff.

Course specifics

SIGNET's Nurse Call training helps you optimize your Rauland platform to enhance both the patient and caregiver experience. Our current e-learning suite includes Responder 5 and Responder 5000 hardware, phone console and Software: Staff Assignment training.

Responder 5 and 5000 Hardware Modules

Customized to your facility's Responder 5 or Responder 5000 system configuration, these education modules review the hardware components that facilitate patient and staff communications. Topics covered include patient room components (ex: call cords and pillow speakers), corridor devices (ex: dome lights and duty stations) and the nurses' station* (ex: annunciator panel).

*The Responder 5 phone console hardware device is covered in a separate e-learning module.

Responder Phone Console Module

This e-learning module focuses on the Responder 5 VOIP Phone Console device. In addition to reviewing basic functionality (ex: answering calls, calling into a room), this module also covers the call workflow button functions that have been customized for your facility's Responder system hardware and configuration (paging staff, setting bed priority).

Responder Software: Staff Assignments Module

This e-learning module reviews how to create a standard staff assignment for an incoming shift in the Responder application. Topics covered include clearing assignments, creating future assignments and assigning wireless devices to staff.

Who is SIGNET?

Founded in 1974, SIGNET Electronic Systems Inc. (SIGNET) has grown from a one-person installation services contractor to a 160-person complete technology solutions provider. From design, engineering and installation of a fully independent critical technology system to remote monitoring services, SIGNET delivers comprehensive technology expertise in the areas of life safety, communications, security, healthcare communications, audio visual, wireless connectivity, mission critical technologies program management and service. SIGNET Remote Smart is a next generation network operations center (NOC) located at SIGNET's Norwell, Massachusetts, headquarters. SIGNET is one of a select few ISO 9000-certified technology solution providers with a dedicated network operations center committed to mission critical solutions.

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